

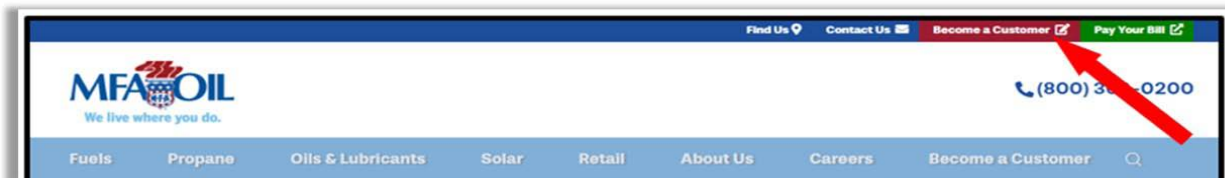
MFPA AND MFA OIL LAUNCH EXCITING NEW MEMBER BENEFIT

Beginning today, MFPA and MFA are launching a members' only benefit that will provide discounts on about every product they sell to our industry. Below is a detailed summary on how you can receive your member discount and a listing of all the products available. MFA Oil is committed to working with our industry and they will work with you to answer any questions and get enrolled in the program. A huge thank you to MFA Oil for providing this opportunity to our industry!

You will find below step-by-step instructions for our online customer agreement process. If you have any questions during the customer agreement process, please contact the Credit Department at 800-366-0200 or email creditdeptfax@mfaoil.com and a member of the MFA team will be happy to help with the process. If you would rather complete a paper version of the customer agreement, stop by your local MFA Oil Company office and a member of their team can assist.

If applying for Bulk, Propane, Petro Card or Preferred Card, please follow the steps below to complete our online customer agreement. In the event MFA Oil Company needs additional information from you in order to make a credit decision, a Credit Analyst will reach out to you directly.

- Visit our website www.mfaoil.com and click on "Become a Customer" in the top right-hand corner.



- Select the type of account you are applying for (Individual, Joint, or Business).

A screenshot of the 'Customer Agreement' selection screen. The title is 'Customer Agreement' with a subtitle 'The Customer Agreement is required for all MFA Oil Customers'. Below this is a paragraph: 'Whether you buy propane, fuel or lubricants, we offer credit to qualified customers. Select the option below that best fits your needs and apply online. If you're applying for a credit card, be sure to order your cards after submitting the credit application.' There are three main options, each with an icon and a 'Submit' button: 1. Individual Account (person icon), 2. Joint Account (two people icon), and 3. Business Account (group of people icon).

- Once you have selected the type of account you are applying for, you will be redirected to our Customer Agreement via DocuSign.

A screenshot of a DocuSign envelope for the MFA Oil Company. The envelope ID is 7AFD2997-9053-4088-B983-04E28563F80A. The location is set to 'MFA OIL COMPANY'. A red circle highlights the 'MFA Oil Company Contact Person' dropdown menu, which is currently set to 'N/A'. Below this is a section titled 'PART 1 - SELECT THE ACCOUNT TYPE(S) YOU ARE REQUESTING' with checkboxes for BULK FUEL, PROPANE, PETRO-CARD 24*, PREFERRED CARD*, and TRANSPORT (Ext. Monthly Usage). There are also checkboxes for BULK FUEL and PROPANE under the TRANSPORT section.

- In the circled section above for MFA Oil Company Contact Person, please select "Business Development" from the drop-down menu.
- All additional required fields of the customer agreement will be outlined in red and must be completed in order for you to submit your agreement.
- Once submitted, your agreement will be sent to us for processing. Please allow at least 3 business days for a credit decision to be made.

continued on page 4

MFPA AND MFA OIL NEW MEMBER BENEFIT *continued...*

If you are applying for Transport, please reach out to your MFA Oil Company contact, Kyle Carroll, 816-878-8465 or kyle.carroll@mfaoil.com to request a customer agreement to complete.

If you have completed your customer agreement online, and have additional documentation that is required, please email those documents to your MFA Oil Company contact, Kyle Carroll at kyle.carroll@mfaoil.com.

[Please click link for the MFA Oil Pricing Sheet.](#) You can also view the pricing sheet on our website, <https://www.moforest.org/resources/industry/> and on the MFPA Online Community (Tradewing). Prices are subject to change due to an evolving commodity industry. Updated pricing will be made available as needed.



Our Rural Roots Run Deep.

MFA Oil has been serving agricultural, commercial and residential customers since 1929. We are committed to providing the best products and services, and to giving back to our communities.

We look forward with partnering with MFPA.

MFA OIL OFFERS

- ✓ Propane
- ✓ REVital Detergent Gasoline
- ✓ Farm Delivery
- ✓ Premium Lubricants
- ✓ BOSS® Performance Diesel (Clear & Red-Dyed)
- ✓ Patronage Dividends for Co-op Members



FUELS • PROPANE • LUBRICANTS

Take advantage of our decades of expertise and commitment to quality.

Give us a call today to learn more!

800-366-0200

www.mfaoil.com

**ANTIFREEZE
& OIL SALE**

15% OFF ALL PRODUCTS AND SIZES!
Some exclusions apply.

ALL MFA OIL LUBRICANT PRODUCTS ON SALE THRU SEPT 29.

